About Us

PrimeVigilance, an Ergomed plc company, provides global, high quality, cost-effective, innovative Life Cycle Management services to enable emerging and established life sciences companies to meet their regulatory obligations and to maximize product value whilst ensuring patient safety.

- Leading full-service safety specialist provider
- Global leader in QPPV and LCPPV services
- 24/7 multilingual call center
- Flexible resourcing strategies
- Automation in pharmacovigilance expertise
- Choice of leading drug safety databases
- Regulatory experts and key opinion leaders.

Our Statistics

- Literature abstracts reviewed yearly
- ICSRs/ AEs processed per year across several therapeutic indications
- 1.5k+ PBRERs, PADERs, DSURs, ACOs and RMPs written per year
- Medical Information inquiries per year
- 300k+
- 900k+
- 40k+
With over 13 years dedicated to providing pharmacovigilance services, PrimeVigilance covers the entire product life cycle, assisting clients with the effective management of their drug safety information, and offering expert consulting services from former regulators and opinion leaders.

OPERATIONAL SERVICES

- EU Qualified Persons Responsible for Pharmacovigilance (QPPV)
- Local QPPV network
- Development of SOPs / PSMF / SDEAs
- Individual case safety reports (ICSR) and adverse event (AE) processing and submission
- Aggregate reports
- Literature monitoring
- Signalling (detection, validation, prioritisation and evaluation)
- Risk Management Plans (RMPs)
- EudraVigilance and XEVMPD management.
PrimeVigilance is a quality resource for concise, timely and accurate communication with highly trained, industry experienced professionals providing Medical Information in all therapeutic areas across 35+ countries.

**MEDICAL INFORMATION QUERY INTAKE AND QUALITY MANAGEMENT**

- Multilingual team of experienced professionals
- 24/7 availability of experts to answer your customer’s most urgent queries
- Adverse events and complaints intake
- Validated, customized query and document management
- Capability to create and maintain standard responses to FAQs
- Reconciliation, quality and compliance reporting
- ArisGlobal LifeSphere® MI Database
- Samsung automatic call distribution telephone system.

Together we enhance patient care
Pharmacoepidemiology & Benefit-Risk Management
Proactively optimizing drug benefit-risk profiles

Offering optimal approaches to life cycle benefit-risk management by providing systematic risk minimization and faster insights into the safety and effectiveness of drugs

PHARMACOEPIDEMIOLOGY AND BENEFIT-RISK MANAGEMENT SERVICES

- Strategic consulting
- Human data research services
- Systematic literature reviews & meta-analyses
- Benefit-risk management training
- Risk management system design and execution
- Post-authorization safety and efficacy studies
- Benefit-risk analyses
- Design and set-up of registries.
We are audit ready at all times. Auditing provides an unbiased and independent opinion of operational performance of the pharmacovigilance system, and ensures that the system itself remains compliant with the regulations. Our audit track record is a testimonial of the quality we deliver.

SUPPORT SERVICES OUTSOURCING

- Independent pharmacovigilance auditing (through our independent auditing team)
- Quality management system development (procedures, training, compliance, and quality)
- Strategic and tactical audit planning and risk assessment
- Audit and inspection preparation
- Inspection readiness.
Providing regulatory services and clinical development consultancy throughout the entire lifecycle of medicinal products with an international team of highly skilled and qualified regulatory experts.

**REGULATORY SCIENCE SERVICES**

- Strong team of regulatory experts and ex-regulators
- Scientific advice and referrals
- Regulatory consulting
- Marketing authorization and license maintenance
- Medical writing
- Local Contact Person in Pharmacovigilance (LCPPV).
With over 200 clients, PrimeVigilance is dedicated to delivering high quality, fully compliant global life cycle management solutions to support products in partnership with our client companies globally.

Contact Us
+44 (0)1483 307920
+1 919-401-8003
info@primevigilance.com

Global Offices

**Head Office, UK**
PrimeVigilance Ltd.
1 Occam Court
Surrey Research Park
Guildford, Surrey
GU2 7HJ

**PrimeVigilance, USA**
PrimeVigilance USA Inc.
100 Regency Forest Drive
Suite 160
Cary, NC 27518

**Zagreb, Croatia**
PrimeVigilance Zagreb d.o.o.
Oreskovicva 20A
10 000 Zagreb

**Belgrade, Serbia**
PrimeVigilance d.o.o. Beograd
Dorda Stanojevica 14
11070 Novi Beograd

**Prague, Czech Republic**
PrimeVigilance s.r.o.
Stetkova 18
140 00 Praha 4

**Frankfurt, Germany**
PrimeVigilance Ergomed GmbH
Herriotstr. 1
60528 Frankfurt am Main

**Krakow, Poland**
PrimeVigilance Ergomed Sp. z.o.o.
Ul. Armii Krajowej 18
30-150 Krakow

**Tokyo, Japan**
PrimeVigilance Japan K.K.
3-1-6 Motoazabu, Minato-ku,
Tokyo

An Ergomed company

www.primevigilance.com